

Date : February 7th, 2025

## SAFETY AND RECALL NOTICE

To: Kimpex Canadian users, dealers and distributors

From: Kimpex

Date: February 7th, 2025

**KIMPEX**

### **SUBJECT: RISK OF DETACHMENT OF KIMPEX RUSH AND KIMPEX ARROW II SKIS FROM SNOWMOBILE – SAFETY HAZARD**

Dear Kimpex Users, Dealers and Distributors,

The following notice is being sent to you in accordance with the requirements of the *Canadian Consumer Product Safety Act*. Kimpex has learned of a risk factor regarding the use of all versions and colors of Kimpex Rush and Kimpex Arrow II ski kits and is therefore issuing this notice.

#### **WHAT IS THE POTENTIAL PROBLEM?**

Certain bolts provided with the Kimpex Rush and Kimpex Arrow II ski kits may break, causing the skis to detach from the snowmobile. Only the 3/8-16 imperial bolts supplied with the ski kits are affected. This issue may result in a loss of vehicle control and lead to serious injuries.

#### **WHICH MODELS ARE AFFECTED?**

All Kimpex Rush and Kimpex Arrow II ski kits shipped between April 2022 and January 2025.

#### **WHAT WILL KIMPEX DO?**

In a collaboration between Kimpex and its dealers, Kimpex dealers will voluntarily repair the ski kits affected by this notice free of any charge to consumers. Kimpex is sending this Safety and Recall Notice and a Safety Campaign Bulletin to all known owners of the subject ski kits to inform them of the current safety issue and recall. This notice and the attached Safety Campaign Bulletin # SN\_012025CAN\_Kimpex are published on dealers website (<https://order.kimpex.com>). Information to consumers will also be posted on the following official website ([www.kimpex.com](http://www.kimpex.com)).

#### **WHAT MUST DEALERS DO?**

- Immediately stop the sale and delivery of the Kimpex Rush and Kimpex Arrow II ski sets that you have in stock, as federal law requires you to take corrective action on these products before you can sell or distribute the ski kits.
- We ask all dealers and distributors to provide this Safety and Recall Notice to all past purchasers of a Kimpex Rush or Kimpex Arrow II ski kits, and to personally advise them to stop using any snowmobile equipped with these ski kits, until corrective action has been implemented.
- Follow the Safety Campaign Bulletin # SN\_012025CAN\_Kimpex procedure to correct the condition of all Kimpex Rush and Kimpex Arrow II ski kits in inventory. The replacement parts will be sent by February 10th, 2025.
- Ask past purchasers to review the notice and inspect the bolts on their Kimpex Rush or Kimpex Arrow II ski kits. If the bolts are non-compliant, instruct the past purchasers of Kimpex Rush or Kimpex Arrow II ski kits to return the ski kit to your facility for corrective measures.

**HEAD OFFICE/  
SIÈGE SOCIAL**

6400, ST-ROCH S.  
DRUMMONDVILLE,  
QUÉBEC, J2B 6V4

**[WWW.KIMPEX.COM](http://WWW.KIMPEX.COM)**

## SAFETY AND RECALL NOTICE

### WHAT MUST CONSUMERS DO?

- Cease using your snowmobile if it is equipped with the Kimpex Rush or Kimpex Arrow II ski kit.
- Inspect the bolts on your ski kit to check if they are compliant, following the instructions in Safety Campaign Bulletin #SN\_012025CAN\_Kimpex.
- If the bolts are non-compliant, contact your dealer to have the bolts that attach the skis to the snowmobile replaced.
- If the bolts are compliant, no further action is required.

### If you have any questions regarding this notice, please contact us :

By sending an email to [service@kimpex.com](mailto:service@kimpex.com). A customer service representative will contact you.

You can also contact us by dialing 1-800-561-6461 (Canada and the United States) or 819-472-3326 (European countries), Eastern Time, Monday to Friday from 8:00 AM to 6:00 PM.

Kimpex is proud to provide all its dealers and distributors, as well as its consumers, with the best information possible in order to collectively safeguard its customers and the reputation of its products.

We sincerely apologize for any inconvenience this may cause to our dealers or customers. We thank you for your attention and send you our best regards.

Yours truly

Kimpex Customer Service

**HEAD OFFICE/  
SIÈGE SOCIAL**

6400, ST-ROCH S.  
DRUMMONDVILLE,  
QUÉBEC, J2B 6V4

**[WWW.KIMPEX.COM](http://WWW.KIMPEX.COM)**

### SAFETY AND RECALL NOTICE

Communication	Reference No.	Subject	Issue Date
No. 1	# SN_012025CAN_Kimpex	Risk of detachment of Kimpex Rush and Kimpex Arrow II skis from snowmobile	February 7th, 2025

#### SAFETY AND RECALL FOR THE KIMPEX RUSH & KIMPEX ARROW II SKI KITS

Models	Years
Kimpex Rush Ski Kit	April 2022 through January 2025
Kimpex Arrow II Ski Kit	272061 - SKI RUSH ENS RG KIMPEX 272063 - SKI RUSH ENS JA KIMPEX 272065 - SKI RUSH ENS VE KIMPEX 272067 - SKI RUSH ENS BL KIMPEX 272071 - SKI RUSH ENS BC KIMPEX
Kimpex Rush & Kimpex Arrow II Adaptator Kit	272200 - SKI RUSH ENS A/SNOWTRACKER AGG 272201 - SKI RUSH ENS A/SNOWTRACKER SEMI-AGG 273400 - SKI RUSH ENS NO KIMPEX 372515 - SKI ARROWII ENS NO KPX 272520 - ENS ADAPTATEUR SKI RUSH/ARROW II

#### PROBLEM

Certain bolts provided with the Kimpex Rush and Kimpex Arrow II ski kits may break, causing the skis to detach from the snowmobile. Only the 3/8-16 imperial bolts supplied with the ski kits are affected. This issue may result in a loss of vehicle control and lead to serious injuries.

#### INSPECTION

Visually inspect the heads of all of the ski bolts. If any bolt heads do not have an identification mark, they are non-compliant. The identification mark must consist of three radial lines.

##### NON-COMPLIANT



IMAGE 1

##### COMPLIANT



Note : Only the 3/8-16 imperial bolts included in the adapter kits are affected by this Service Campaign Bulletin. The M10 bolts are compliant and have an 8.8 marking.



IMAGE 2

If the bolt heads have an identification mark, no action is required.

#### SOLUTION

If the bolt heads do not have an identification mark, you must replace them using the bolts that will be provided by Kimpex, following the instructions below.

You must inspect all Kimpex Rush and Kimpex Arrow II ski kits in inventory and replace any non-compliant bolts.

If a customer contacts you regarding this safety campaign, ask them to review the notice and inspect the bolts on their Kimpex Rush or Kimpex Arrow II ski kits. If the bolts are non-compliant, instruct your customer to return the ski kit to your establishment for the corrective action to be applied.

Replacement parts will be sent by Kimpex to ensure the free repair of the Kimpex Rush or Kimpex Arrow II ski kits sold by each dealer.

To obtain the replacement bolts #372520, please contact Kimpex customer service team.

# INSTRUCTIONS

## INSTRUCTIONS FOR A NEW, NEVER INSTALLED PRODUCT

**STEP 1:** Open the Kimpex Rush or Kimpex Arrow II ski kit box and identify the 2 bags containing the hardware with part number 272520.



IMAGE 1

**STEP 2:** Open the 2 hardware bags and replace the bolts that have no markings on the head.

### NON-COMPLIANT



### COMPLIANT



IMAGE 2

**STEP 3:** Seal the hardware bags with adhesive tape, close the product box, and dispose of the non-compliant bolts.

## INSTRUCTIONS FOR A PRODUCT INSTALLED ON A SNOWMOBILE

### REQUIRED TOOLS LIST :

- Torque wrench
- 9/16" socket/wrench
- Ratchet wrench
- Punch
- Hammer

**STEP 1:** Using a ratchet wrench, a 9/16" socket, and a 9/16" wrench, remove the non-compliant bolt and nut, and dispose of them\*

**STEP 2:** Install the new bolt and new nut, and apply torque of 30 lbs./ft.

\*Using a hammer and punch may help in removing the bolt.  
Note: Take careful note of the position of the spacers and stops for reassembly.