

Date : February 14th, 2025

SAFETY AND RECALL NOTICE

To: Kimpex United States users, dealers and distributors

From: Kimpex Inc.

Date: February 14th, 2025

KIMPEX

SUBJECT: RISK OF DETACHMENT OF KIMPEX RUSH AND KIMPEX ARROW II SKIS FROM SNOWMOBILE – SAFETY HAZARD

Dear Kimpex Users, Dealers and Distributors,

We are sending you this **Safety and Recall Notice** concerning the subject issue. Kimpex has learned of a risk factor regarding the use of all versions and colors of Kimpex Rush and Kimpex Arrow II ski kits and is therefore issuing this notice.

WHAT IS THE POTENTIAL PROBLEM?

Certain bolts provided with the Kimpex Rush and Kimpex Arrow II ski kits may break, causing the skis to detach from the snowmobile. Only the 3/8-16 imperial bolts supplied with the ski kits are affected. This issue may result in a loss of vehicle control and lead to serious injuries.

WHICH MODELS ARE AFFECTED?

All Kimpex Rush and Kimpex Arrow II ski kits shipped between April 2022 and January 2025.

WHAT WILL KIMPEX DO?

In a collaboration between Kimpex and its dealers, Kimpex dealers will voluntarily repair the ski kits affected by this notice free of any charge to consumers. Kimpex is sending this Safety and Recall Notice and a Safety Campaign Bulletin to all known registered owners of the subject ski kits to inform them of the current safety issue and recall. This notice and the attached Safety Campaign Bulletin # SN_012025US_Kimpex are published on dealers website (<https://order.kimpex.com>). Information to consumers will also be posted on the following official website (www.kimpex.com).

WHAT MUST DEALERS DO?

- Do not sell or deliver any Kimpex Rush and Kimpex Arrow II ski kits you have in stock, as the *Consumer Product Safety Improvement Act (CPSIA)* makes it unlawful for any person to sell, offer for sale, manufacture for sale, distribute in commerce, or import into the United States any consumer product or substance that is subject to a voluntary corrective action taken by the manufacturer, in consultation with the Commission (CPSIA Section 19(a)(2)(B)-(C), 15 U.S.C. Section 2068.
- We ask all dealers and distributors to provide this Safety and Recall Notice to all past purchasers of a Kimpex Rush or Kimpex Arrow II ski kits, and to personally advise them to stop using any snowmobile equipped with these ski kits, until corrective action has been implemented.
- Follow the Safety Campaign Bulletin #SN_012025US_Kimpex procedure to correct the condition of all Kimpex Rush and Kimpex Arrow II ski kits in inventory. We anticipate that the replacement parts will be sent by February 10th, 2025.
- Ask past purchasers to review the notice and inspect the bolts on their Kimpex Rush or Kimpex Arrow II ski kits. If the bolts are non-compliant, instruct the past purchasers of Kimpex Rush or Kimpex Arrow II ski kits to return the ski kit to your facility for corrective measures.

**HEAD OFFICE/
SIÈGE SOCIAL**

6400, ST-ROCH S.
DRUMMONDVILLE,
QUÉBEC, J2B 6V4

WWW.KIMPEX.COM

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WHAT MUST CONSUMERS DO?

- Cease using your snowmobile if it is equipped with the Kimpex Rush or Kimpex Arrow II ski kit.
- Inspect the bolts on your ski kit to check if they are compliant, following the instructions in Safety Campaign Bulletin #SN_012025US_Kimpex.
- If the bolts are non-compliant, contact your dealer to have the bolts that attach the skis to the snowmobile replaced.
- If the bolts are compliant, no further action is required.

If you have any questions regarding this notice, please contact us :

By sending an email to service@kimpex.com. A customer service representative will contact you.

You can also contact us by dialing 1-800-561-6461 (Canada and the United States) or 819-472-3326 (European countries), Eastern Time, Monday to Friday from 8:00 AM to 6:00 PM.

Kimpex is proud to provide all its dealers and distributors, as well as its consumers, with the best information possible in order to collectively safeguard its customers and the reputation of its products.

We sincerely apologize for any inconvenience this may cause to our dealers or customers. We thank you for your attention and send you our best regards.

Yours truly

Kimpex Customer Service

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SAFETY AND RECALL NOTICE

Communication	Reference No.	Subject	Issue Date
No. 1	# SN_012025US_Kimpex	Risk of detachment of Kimpex Rush and Kimpex Arrow II skis from snowmobile	February 14th, 2025

SAFETY AND RECALL FOR THE KIMPEX RUSH & KIMPEX ARROW II SKI KITS

Models	Years
Kimpex Rush Ski Kit	April 2022 through January 2025
Kimpex Arrow II Ski Kit	272061 - SKI RUSH ENS RG KIMPEX 272043 - SKI RUSH ENS JA KIMPEX 272065 - SKI RUSH ENS VE KIMPEX 272067 - SKI RUSH ENS BL KIMPEX 272071 - SKI RUSH ENS BC KIMPEX
Kimpex Rush & Kimpex Arrow II Adaptator Kit	272200 - SKI RUSH ENS A/SNOWTRACKER AGG 272201 - SKI RUSH ENS A/SNOWTRACKER SEMI-AGG 273400 - SKI RUSH ENS NO KIMPEX 372515 - SKI ARROWII ENS NO KPX 272520 - ENS ADAPTATEUR SKI RUSH/ARROW II

PROBLEM

Certain bolts provided with the Kimpex Rush and Kimpex Arrow II ski kits may break, causing the skis to detach from the snowmobile. Only the 3/8-16 imperial bolts supplied with the ski kits are affected. This issue may result in a loss of vehicle control and lead to serious injuries.

INSPECTION

Visually inspect the heads of all of the ski bolts. If any bolt heads do not have an identification mark, they are non-compliant. The identification mark must consist of three radial lines.

NON-COMPLIANT



IMAGE 1

COMPLIANT



Note : Only the 3/8-16 imperial bolts included in the adapter kits are affected by this Service Campaign Bulletin. The M10 bolts are compliant and have an 8.8 marking.



IMAGE 2

If the bolt heads have an identification mark, no action is required.

SOLUTION

If the 3/8-16 imperial bolt heads included in the adapter kits do not have an identification mark, you must replace them using the bolts that will be provided by Kimpex, following the instructions below.

You must inspect all Kimpex Rush and Kimpex Arrow II ski kits in inventory and replace any non-compliant bolts.

If a customer contacts you regarding this safety campaign, ask them to review the notice and inspect the bolts on their Kimpex Rush or Kimpex Arrow II ski kits. If the bolts are non-compliant, instruct your customer to return the ski kit to your establishment for the corrective action to be applied.

Replacement parts will be sent by Kimpex to ensure the free repair of the Kimpex Rush or Kimpex Arrow II ski kits sold by each dealer.

INSTRUCTIONS

INSTRUCTIONS FOR A NEW, NEVER INSTALLED PRODUCT

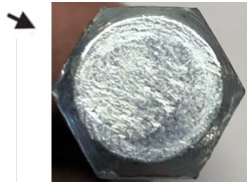
STEP 1: Open the Kimpex Rush or Kimpex Arrow II ski kit box and identify the 2 bags containing the hardware with part number 272520.



IMAGE 1

STEP 2: Open the 2 hardware bags and replace the bolts that have no markings on the head.

NON-COMPLIANT



COMPLIANT



IMAGE 2

STEP 3: Seal the hardware bags with adhesive tape, close the product box, and dispose of the non-compliant bolts.

INSTRUCTIONS FOR A PRODUCT INSTALLED ON A SNOWMOBILE

REQUIRED TOOLS LIST :

- Torque wrench
- 9/16" socket/wrench
- Ratchet wrench
- Punch
- Hammer

STEP 1: Using a ratchet wrench, a 9/16" socket, and a 9/16" wrench, remove the non-compliant bolt and nut, and dispose of them*

STEP 2: Install the new bolt and new nut, and apply torque of 30 lbs./ft.

*Using a hammer and punch may help in removing the bolt.

Note: Take careful note of the position of the spacers and stops for reassembly.